

The Career Zone Performance Plan was developed in alignment with the mission, performance objectives and the service standards of SFA

SFA Mission:

We Help Put America Through School

SFA Performance Objectives:

Improving Customer Satisfaction
Improving Employee Satisfaction
Decreasing Unit Cost

SFA Service Standards:

Be Worthy of Trust, Be Courteous,
Deliver Great Products & Services,
Be Efficient

Career Zone Vision:

The Career Zone is envisioned as a central point of access for SFA staff to obtain the learning and career development resources they need to maximize their potential and contribute to the success of SFA.

Career Zone Performance Objectives:

[Objective, measurable expectations of performance]

Career Zone Performance Measurement Approach:

[The criteria of standards set to measure how well the expectations and performance goals/targets have been met]

Career Zone Performance Plan:

[A schedule and approach that defines how expectations and performance goals/targets will be accomplished]

